



PATENT
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(NE)

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Art Unit: 2643 :

Group No.: 2600 :

Examiner: Taylor, Barry W. :

In re application of: Yuergen Boehmke et al.:

SYSTEM, METHOD AND APPARATUS
FOR CAPTURING AND PROCESSING
CALL PROCESSING FAILURES
OCCURRING AT TELEPHONE SWITCH
CONTROL PROCESSOR

Serial No.: 09/746,505 :

Filed: December 22, 2000 :

RECEIVED

MAY 27 2004

Technology Center 2600

AMENDMENT AND RESPONSE TO OFFICE ACTION
UNDER 37 C.F.R. § 1.116

Pittsburgh, Pennsylvania 15222
May 23, 2004

Mail Stop AF
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

A. Introductory Comments

Applicants respectfully request entry of the following amendment and remarks in response to the Final Office Action mailed February 23, 2004. Applicants respectfully submit that the amendment and remarks place the application in condition for allowance.

Claims 1, 16, 35, 42, and 46 have been amended. Claims 1, 3-12, 14-16, 18, 19, 21-30, 32-35, 39-42, 44-46, and 48-50 remain pending in the application. No new matter has been

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added. Applicants respectfully request favorable reconsideration of the application in view of the following amendments and remarks.

Amendments to the claims begin on page 3 of this paper.

Remarks begin on page 13 of this paper.